# Refund Policy

**Due to the nature of custom printed apparel and promotional items, we can not accept returns or exchanges of ANY items unless the merchandise is misprinted, materially flawed, or defective. In addition, please note that sizing can vary between manufacturers and styles. If you have any questions about how a garment may fit, or to purchase a sample product, please contact us.**

**If you feel like you received the wrong sizes/colors/items based on what you ordered, we ask that you return the order (in it's entirety) exactly as you received it for a Unique Ink employee to review. We have a very rigorous checks and balances system, but mistakes do happen. If we are the cause of the order discrepancy, we will either reprint the order or refund you for what was incorrect. We will not be held responsible if you mistakenly place an order with the wrong sizes, colors, or items.**

**If you seek a refund *after* we order the blank apparel, we will consider offering said refund, but a restocking fee may be applied (deducted from refund). Once the items are printed, we cannot refund the cost, and the customer will be responsible for the cost of the reprints (if desired). A set up fee may occur if the reprint order falls under our minimum order quantity.**

**If your items are misprinted, materially flawed, or defective in any way, please contact us within 3 business days from receipt of merchandise and we will be happy to arrange for a return, reprint, or credit. Defective product must be presented in person or pictures emailed to us for a Unique Ink employee to review.**

*Concerning refunds for individual orders placed with a group order (online store):*

**If you receive an incorrect or damaged item in your individual order, please contact our store within 3 business days of receiving the item and we will work with you on a refund or replacement. Otherwise, orders are non-refundable.**

Unique Ink etc.
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